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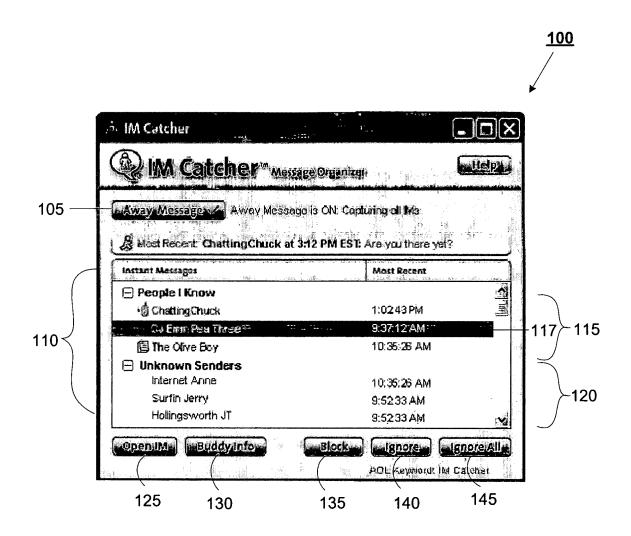


FIG. 1

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<u>200</u>

Matter No.: 06975-469001 Applicant(s): Brian D. Heikes et al. MANAGING INSTANT MESSAGES

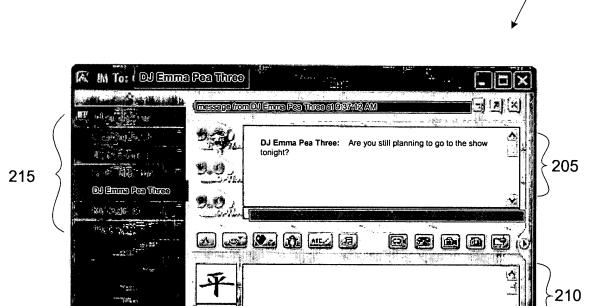


FIG. 2

□ Buddy Info □ Buddy Chat □ My Expressions □ Notify ACL

Reminder: ACL wit nover ask for your passworld or falling information.

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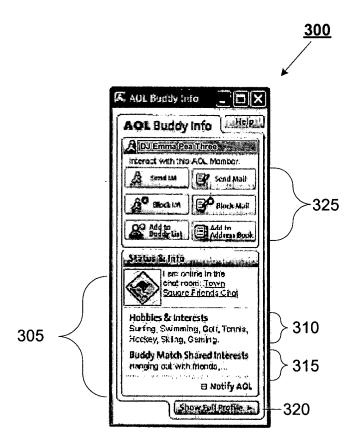


FIG. 3

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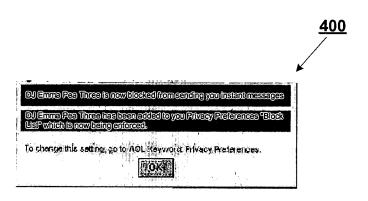


FIG. 4A

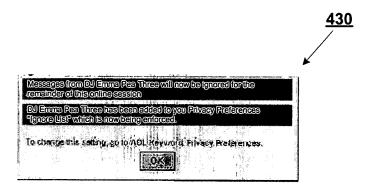


FIG. 4B

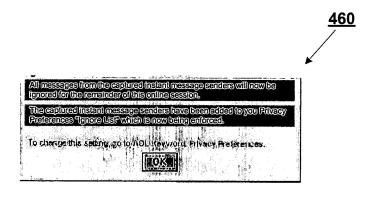


FIG. 4C

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<u>100</u>

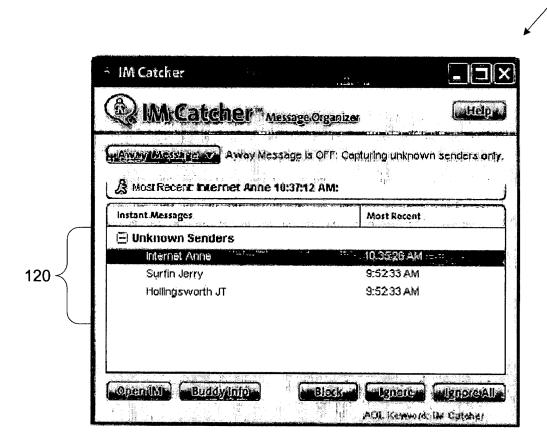


FIG. 5

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<u>600</u>

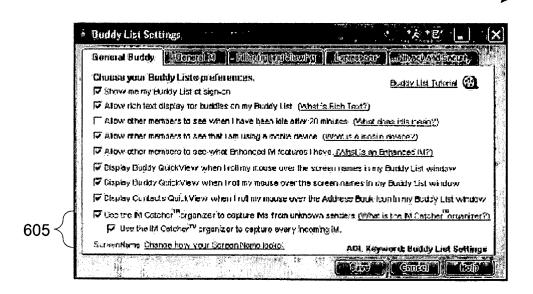


FIG. 6

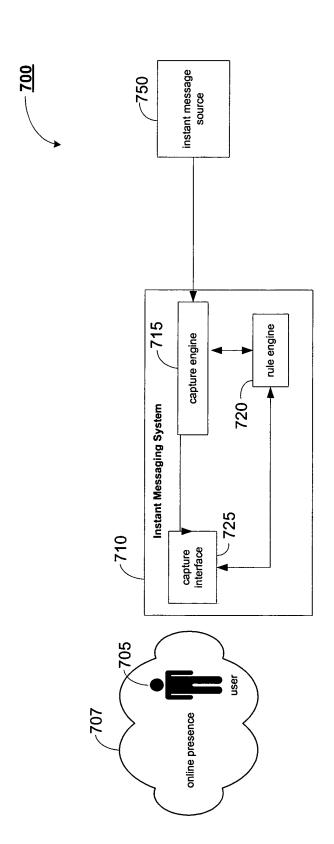
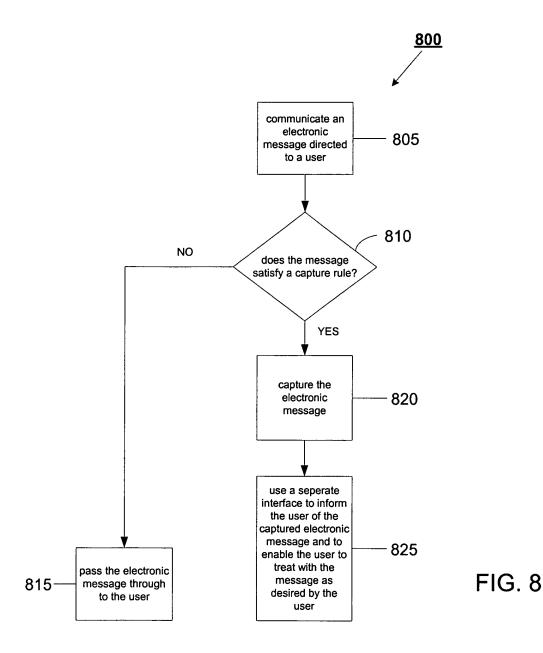


FIG. 7



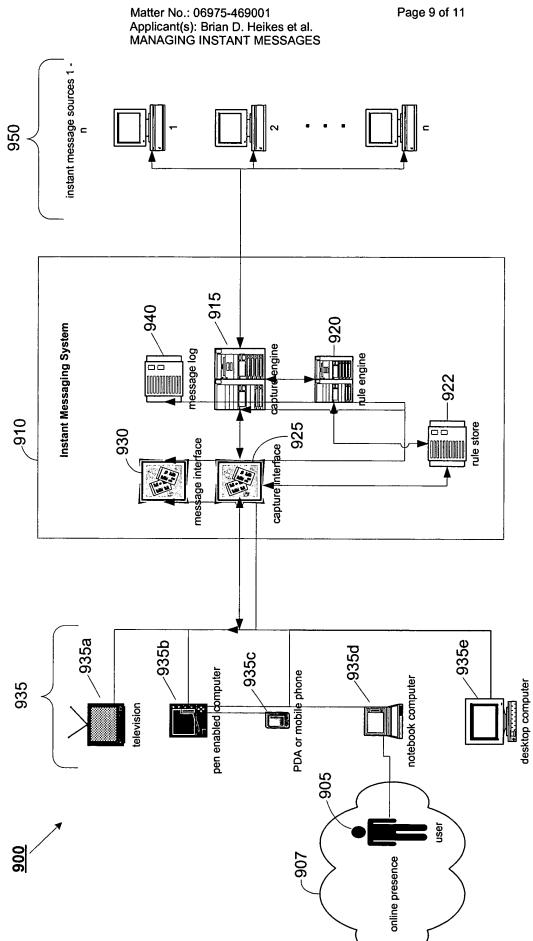


FIG. 9

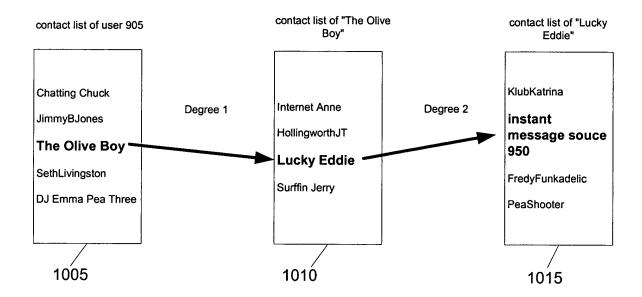


FIG. 10

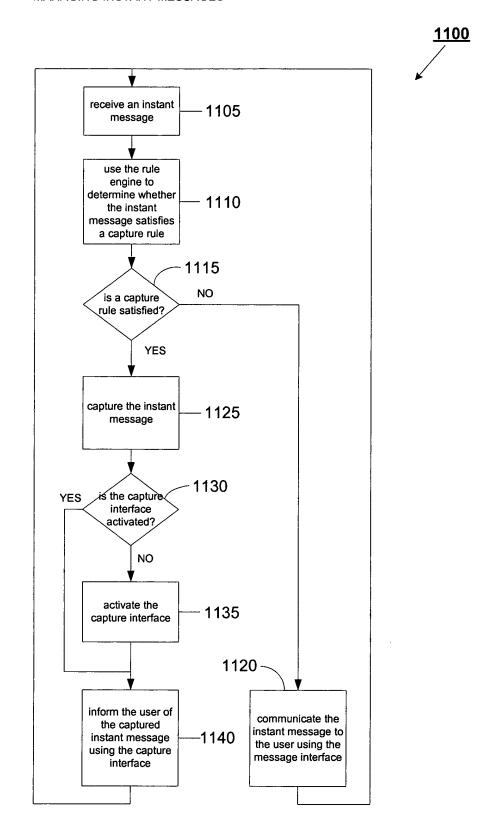


FIG. 11